



Computers, Networking and Maintenance

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Company History

CNM Pietermaritzburg was established in 2004, when its Durban branch recognized a need for a professional IT company to service the needs of the local SME corporate market in and around the Pietermaritzburg area.

Starting with a staff compliment of two, aggressive marketing and word of mouth from satisfied customers allowed the company to grow dramatically within a year to a staff of five.

In January 2006, the Pietermaritzburg branch broke away from the Durban office and established itself as an independent private company trading as CNM IT Solutions, which has quickly gained a respected position in the local IT sector.

CNM IT Solutions recently moved to new premises in 2014 situated at 96 Roberts Road and boasts a staff compliment of 18.

Vision and Focus

Our vision is to grow our client base by providing innovative, best practice IT solutions with integrity. As a services organization, our primary goal is to keep our current, valued clients satisfied through excellent service and quality IT support.

Our focus is the SME corporate sector. Our experience in this sector allows us to profile and understand the client's needs from end-to-end. Through our vast pool of expertise and strategically aligned partnerships, we are able to offer our clients a tailor made solution ensuring that you are able to continue your business as usual, and allow for maximum return on investment.

Vendor and Service Offerings

CNM IT Solutions offers best of breed products and solutions from HP, IBM, Acer, Dell, Cisco, VMware & Microsoft.

Through our in-house skills and partnerships we are able to offer and support the following technologies: Servers, desktops, virtualization, security (host and perimeter), networking (LAN, WAN and Wireless), WAN optimization and Systems Management.

The CNM Team

Rolf Siebert – Managing Director

Errol Waring – Technical Director

Chris Mertsch – Sales Director

Tessa Janneker – Financial Manager

Andrew Harwood – Technical Manager

Jason Chipps – Technical

Jono Swart – Technical

Steven Simm – Technical

Camron Oakes - Technical

David Williams – Technical

Sasha Morrison - Technical

AJ Kumar – Printer Specialist/ Technical

Matt Ducasse – Sales Consultant

Blessing Xulu – Corporate Sales

Gloria Buthelezi – Admin Assistant

Simone Myburg – Admin & Help Desk

Bernita Padayachee – Admin & Help Desk

Tanya Phillip– Front desk/ Reception

Clients

Our clients represent a number of large players over a broad spectrum, ranging from Insurance, Property, Legal, and Industrial, Retail, Schools, Municipalities and Finance sectors. We have developed strong ties with these companies and have built a relationship on trust and reliability.

CNM IT Solutions offer all there SLA clients an open book policy, whereby all hardware and software procured is at a flat rate of cost plus 10%. This open book transparency has worked well for both CNM and our clients in helping develop a mutually beneficial partnership.

Industry Affiliations

- VMware Professional partner,
- Microsoft Small Business Specialist
- IBM partner, HP Preferred Partner, Dell Partner, Acer Partner, Lenovo Partner
- Mimecast Premium KZN partner
- MWEB Business Partner
- Neotel Business Partner
- Cyberoam Preferred Partner
- Cisco Select Partner